

# Disability? Equal Opportunity!

## Your Rights with the County Welfare Department

- **Right to equal access**  
The building must be set up so you can use it. Examples: ramps, automatic doors, hand railings. The staff must be able to communicate with you if you have visual or hearing impairments. Examples: Large print, Braille, audio or video taped instructions.
- **Right to equal treatment**  
The county must allow you to equally benefit from their services and use their programs. If you need special help because of your disability, the county must give this to you, if what you need is:
  - Reasonable
  - Does not change the purpose or nature of the program
- **How do I ask for this help?**  
Tell the county you would like a “**reasonable accommodation**” for your condition.
- **What are examples of a reasonable accommodation?**  
Having the application read to you for reading impairments; getting instructions on tape for certain learning disabilities; getting a rolling backpack to carry your work or training materials if you have a bad back, etc.
- **What can the county ask me?**  
You do not have to tell the county you have a disability. If you don't, however, the county does not have to give you an accommodation. You do not need to give them your diagnosis. The county can ask for proof that you need an accommodation.
- **What if I have problems getting these?**  
You can file a complaint if you do not get these rights.

To file a complaint against the county, toll free:

1-866-741-6241 or (800) 735-2929 (CA Relay Service)

Call a legal advocate for help:

