

Getting Support Services

- ✓ Ask for *whatever* you need to do your welfare to work tasks!

There is NO NEW LAW on support services. The County and state budget limits is causing the counties to want to limit support services. If you need the service to do your assignment, the county still must give it to you.

Don't forget:

- Things you need to *look for* work or *go to appointments*, like child care, transportation, licensing fees, interview clothing....
 - Things you need *at work* like uniforms, child care transportation, tools....
 - If you have to drive, money for parking, repairs, insurance, registration, regular maintenance....
- ✓ If your situation changes, ask for more or different services.

Denied?

Fill out the back of any Notice of Action or call 800-952-5253.

Call Legal Services

Prepared by
Legal Services of Northern California
www.lsnrc.net

CalWORKs

Making it Work for You

Support Services

*Getting What You Need
In Welfare to Work*



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Support Services

WHAT ARE SUPPORT SERVICES?

If you are in the welfare-to-work program, CalWORKs is supposed to pay for what you need to do your assignments. This includes payments for:

- ♦ child care ♦ transportation
- ♦ books ♦ supplies ♦ clothing
- ♦ uniforms ♦ licensing fees
- ♦ counseling ♦ car insurance
- ♦ drug/alcohol services
- ♦ tools ♦ computer
- ♦ anything else needed to do your welfare-to-work plan

What you can get depends on what stage of welfare-to-work you are in.

WELFARE-TO-WORK MEETINGS AND APPOINTMENTS

You can get support services for welfare to work meetings and appointments. This includes orientation, appraisal, assessment, job club, good cause meetings, etc.

You do not need to have a signed welfare to work plan to get support services for these appointments.



TO DO YOUR WELFARE-TO-WORK PLAN

You should get whatever services you need to do your welfare-to-work plan.

The plan should list your support services.

- Think of what you will need to do your plan, and ask for it!



AS A VOLUNTEER

When you are a volunteer, the county is still supposed to have a signed welfare-to-work plan with you. They are still required to give you support services for you to do what is in your volunteer plan.

FOR A COMPLIANCE OR CURE PLAN

You get whatever services you need to do the things in:

- A compliance plan, to avoid a sanction.
- A cure plan, to end a sanction.

POST-EMPLOYMENT SERVICES

Many counties have some support services for recipients and former recipients who are working. Ask to see your county post-employment services policy. Once you get off cash aid, you are eligible

for 2 years of child care.

ADVANCE PAY

The county must pay you in advance, if you do not want to pay for support services with your own money and get reimbursed.

NO SERVICES? NO PARTICIPATION

- If you don't have a needed support service, you have good cause for not doing your welfare-to-work assignment or meeting. This includes if the county won't advance payment for an item you need. Good cause means you won't have your aid cut for not following

*If you can't do your assignment because of no support services, **make sure to tell your worker about your problem.** Send a follow up note, to prove you reported this. This will protect you against a grant cut.*

the rules.

- Ask again for the service or to get another assignment.
- Ask for a state hearing if the county denies you payment for a support service.

